

Joe Lombardo  
*Governor*



Richard Whitley,  
MS  
*Director*

**DEPARTMENT OF  
HEALTH AND HUMAN SERVICES**

 **NEVADA DIVISION of PUBLIC  
and BEHAVIORAL HEALTH**



Cody Phinney,  
MPH  
*Administrator*

Ihsan Azzam,  
Ph.D., M.D.  
*Chief Medical  
Officer*

UPDATED: April 2024

Subject: Important Update Regarding SB 237 and 988 Fee Payments

Dear Telecommunication Service Providers,

We are writing to inform you about recent developments regarding the passage and implementation of [Senate Bill 237](#) (SB 237) and its impact on the payment of 988 fees. It is important to note this information supersedes any previous communication on this matter.

As you may be aware, temporary regulations related to the collection of 988 fees were signed by the Secretary of State on March 7, 2023. 988 fee collection was to begin 90 days after the effective date, on June 7, 2023. The initial fee payments were due to the Division of Public and Behavioral Health (DPBH) by July 15, 2023.

However, with the recent signing of SB 237 by Governor Lombardo on June 9, 2023, the temporary regulations mentioned above became null and void. SB 237 took effect upon signing, with fee collection starting 30 days after the bill became effective. This means fees should begin to be collected on July 9, 2023, with remittance to the DPBH by the last day of August 2023. Payment for fees collected in the month prior should occur by the end of every month following.

Payment remittance can occur the same way as previously planned. After submitting payment to the DPBH, please submit the requested payment information here. The information submitted will assist the DPBH with tracking.

How to submit payment:

DPBH will accept the following forms of payments:

- ACH
- Wire Transfer
- Check via mail

ACH payment is an option for companies that have a Wells Fargo account. To utilize this option, log onto your Wells Fargo account and click the ACH option to pay. Enter the appropriate Wells Fargo account number and routing number indicated below.

Account information for ACH payments:

- ACH account number: 4945956928
- ACH routing number: 121000248

Account information for Wire Transfer payments:

- Wire transfer account number: 4945956928
- Wire transfer routing number: 121000248
- Wire Swift/BIC code: WFBIUS6S
- Bank name and address

o Wells Fargo Bank  
420 Montgomery Street  
San Francisco, CA 94104

Checks are to be made payable to:

- State of Nevada (DPBH)

Checks should be mailed to:

DPBH, Bureau of Behavioral Health Wellness and Prevention (BBHWP)  
C/O Stephanie Schoenfeldt  
4126 Technology Way Suite 200  
Carson City, NV 89706

Additionally, by July 1, 2023, companies and providers described in subsection 1 of NRS 433.708, as amended by section 1.5 of SB 237, shall report to the DPBH of the Department of Health and Human Services the average number of access lines and trunk lines described in subsection 1 of NRS 433.708, as amended by section 1.5 of SB 237, in service during each calendar month of each calendar year. Such information shall be deemed proprietary information regarding a trade secret which is subject to the provisions of NRS 333.333. Please see our [website](#) for further required data submission information. This report is required by April 1 of each following year.

Should you require any further assistance or clarification, please do not hesitate to reach out to our dedicated support team at [988fees@health.nv.gov](mailto:988fees@health.nv.gov).

Thank you for your attention to this important update. We value your partnership and look forward to continuing our collaboration in providing essential services to our community.

Sincerely,

Stephanie Schoenfeldt, Management Analyst III  
Fiscal Manager, Crisis Response System  
Division of Public and Behavioral Health  
Nevada Department of Health and Human Services